

SUPPLIER POLICY

ASENSE Quality Policy with its Suppliers

In order to ensure the quality of all our services, and in accordance with the quality processes established for this purpose, ASENSE informs you that, as a supplier, you will be evaluated in terms of quality, according to the following guidelines:

Continuous Evaluation

All suppliers are periodically evaluated based on criteria such as product quality, on-time delivery, customer service, and regulatory compliance, following our internal evaluation and approval procedure.

Incident and Non-Conformity Management

Incident Registration

- Incident: considered to be any issue affecting an order or contracted purchase, with a minor or slight impact on production activity.
- ASENSE will record any incident, whether it is related to delivery time (delay), product/packaging condition, or similar.
- If a supplier accumulates more than 5 incidents in a year, opening a Non-Conformity (NC) may be considered.

Non-Conformity (NC) Registration

- NC: Any incident or issue affecting an order or contracted purchase, with a medium or severe impact on production activity and a negative effect on the business of ASENSE NOVA SL.
- The Quality department will notify you of the initiation of a Non-Conformity, sending you a form that you must reply to in order to resolve said NC.
- If no response is received within 7 calendar days, the Quality department may consider excluding you from the list of validated suppliers.
- If more than 5 NCs are accumulated over the course of one calendar year, the Quality department will analyze whether it is appropriate to exclude you from the list of validated suppliers.

Documentation and Certifications

ASENSE may request quality certificates (for example, ISO 9001), calibration certificates (when necessary), or other additional documents as required, such as certificates proving social security and/or tax compliance. Due to the nature of our business, in many cases these are mandatory to fulfill the administrative requirements of our projects.

Audits and Monitoring

ASENSE may carry out internal audits or technical visits to critical suppliers, as part of the approval or reevaluation process.



Supplier Evaluation Criteria

ASENSE uses an internal form to objectively assess each supplier's performance. The main criteria include:

- Quality of the product or service delivered.
- On-time deliveries.
- Technical documentation and regulatory compliance.
- Customer service: Responsiveness, clarity of communication, and effectiveness in problem-solving are valued.
- Approval and authorization by Management.
- Each criterion is rated from 0 (poor) to 5 (very satisfactory). These evaluations are carried out at least once a year, ensuring a network of suppliers aligned with our quality standards.

Continuous Improvement

We encourage direct communication with our suppliers, share results, and propose joint improvements when necessary.

Contact

Suppliers wishing to join the ASENSE supplier network: info@asensenova.com

Quality-related queries: info@asensenova.com

At ASENSE, we value our relationship with all our suppliers and constantly strive to improve these relationships.

Signed: ASENSE Quality Department

July 29, 2025